

**United States Bankruptcy Court
Eastern District of Michigan**

Notice Regarding ECF

Since the mandated version update of CM/ECF in October 2008 from 3.1.7 to 3.2, there have been reported issues with the slowness of the system. This slowness is a national problem and appears to impact the external users more than the internal users.

From the time version 3.2 was first implemented, the technical support for the program in San Antonio, Texas, started working on a solution to the problem. Their final solution was to make the corrections in the next version mandated to be implemented by March 9, 2009.

In the meantime, the local systems department in Detroit has been working diligently to troubleshoot the slowness issue. There have been changes to the program that will increase the speed of the system. We have also been approved to double our available bandwidth, which will improve the throughput for the system. The plan for implementation of this improvement is the evening of February 3, 2009.

The staff of the court is working toward implementation of version 3.3, which we have been told will fully resolve the issue. Because version 3.3 has major changes to screens and procedures, it is necessary for the clerk's office to conduct proper installation, testing and training before implementing this in the live database. Although this process has begun, we are not yet ready to load this upgrade

The Court appreciates your patience during this frustrating time.

Steven Rhodes
Chief Bankruptcy Judge

January 28, 2009